

West Monroe Partners is pleased to announce a customized, unified communications approach called the **Collaborative Communications Action Pack (CCAP)** – designed to help you maximize the benefits of Microsoft Office Communications Server.

## Is your organization overwhelmed by the amount of communication among coworkers and customers?

### Level of Return

Microsoft Office Communications Server 2007 R2 streamlines and improves communication—preventing the costly breakdowns that can affect your margins. West Monroe Partners, a Microsoft Gold Certified Partner, can help you maximize the benefits with our proprietary Collaborative Communications Action Pack. We use this unique communication accelerator to quantify current communication costs, assess technical infrastructure, and then design and implement a communication solution tailored to your operations.

### Our Experience

Microsoft Office Communications Server 2007 R2 introduces on-premise enterprise instant messaging (IM), web/audio/video conferencing, persistent group chat, and Voice over IP (VoIP) capabilities that enable real-time collaboration. For example, instead of wasting time playing phone tag, colleagues can connect via a single number that dynamically rings on an office phone, mobile phone, or any other enabled end-point. Using Communicator 2007 R2 as a single point of contact, geographically dispersed personnel can initiate and participate in on-demand meetings via instant message, teleconference, or video conference.

### Deliverables

West Monroe Partners uses the Collaborative Communications Action Pack to help you identify communication requirements and produce the following deliverables:

#### Cost Containment and Opportunity

- ◆ Cost Analysis Matrix including:
  - Yearly web conferencing expenses
  - Yearly audio/video conferencing expenses
  - Potential cost savings of reducing travel to on-site meetings
  - Software and hardware expenses related to Office Communications Server 2007 R2
- ◆ Return on investment (ROI) summary

#### Technology Requirements

- ◆ Technical Infrastructure Assessment relating to the key elements of the Office Communications Server 2007 R2 solution, including:
  - Server hardware
  - Telephony infrastructure
  - Messaging infrastructure
- ◆ High-level Office Communications Server 2007 R2 architecture design

#### Implementation Roadmap

- ◆ Office Communications Server 2007 R2 deployment strategy
- ◆ Office Communications Server 2007 R2 implementation timeline

For more information, please contact **1.800.828.6708** or email [ocs@westmonroepartners.com](mailto:ocs@westmonroepartners.com).